

FIRST LAYER OF INFORMATION

Your personal data will be processed by INVERSIONES INMOBILIARIAS TEGUISE RESORT S.L. under the following terms:

- If you are completing the online check-in process, your personal data (booking reference, name, surname, etc.) will be processed to manage your reservation and make your stay at our facilities possible, record your check-in, provide the contracted tourist accommodation service, and manage the associated payments.
- If you are registering as user of our Wi-Fi service, your personal data (name, email, etc.) will be processed to allow such registration, as well as your access and use of said service, to ensure the security of your connection, prevent attacks and unauthorized access, and detect incidents.
- In both cases, and provided you have consented, your contact details may be used to send you electronic commercial communications related to products and services offered by our entity.

In any case, you can contact us, revoke the consent you may have given, and exercise your rights of access, rectification, deletion, and opposition, among others legally established, by written communication addressed to our facilities located in Tegui (Lanzarote) Avda. del Jablillo nº 1 (attn: Privacy Officer).

You can find more detailed information about the processing of your personal data in the Privacy Policy.

I consent to the processing of my data for the purpose of receiving electronic commercial communications.

PRIVACY POLICY:

Last updated: [...] of [...] 2024

1.- Identification and Description

1.1.- Identification

The data collected through the use of this service are processed as the Responsible Party by **INVERSIONES INMOBILIARIAS TEGUISE RESORT S.L.** (hereinafter the “**Data Controller**”), a company with its registered office in TeguiSe (Lanzarote) Avda. del Jablillo nº 1, registered in the Commercial Registry of Arrecife in volume 430, folio 52, sheet IL-6.767, and with N.I.F. B-63023535.

1.2.- Description

This privacy policy regulates the collection, processing, and use of your personal and non-personal information regarding the Autocheckin or guest check-in process (hereinafter “**Autocheckin**”) as well as the registration as user and use of the private Wi-Fi service (hereinafter “**Wi-Fi Service**”). Together, these resources will be referred to as “**Services**”.

You declare that all information you provide to access the Services before and during their use is true, complete, and accurate.

2.- Collected Information

The use of the Services requires registration through a form.

The personal and non-personal information collected by the Services will reach us in three ways: 1) automatically collected information, 2) information you voluntarily provide us, and 3) information provided by third parties.

2.1.- Information automatically collected by the Services

- Collected through cookies or similar mechanisms stored on your device, always with your consent. See our Cookies Policy for more information.
- The IP from which the connection is made, the type of device used and its characteristics, your MAC address, the operating system version, the browser type, the language, the date, the place from which the connection is made, the time of the request, or the mobile network used, among others.
- Usage data of the Services and possible errors detected during their use.

2.2.- Information provided voluntarily by the user

Autocheckin:

- The information required by the Data Controller to complete the Autocheckin process: booking reference, name, surname, data obtained from your ID, passport, or identification document, mobile phone number.

Wi-Fi Service:

- If you are staying in our establishment: room number, name, and first surname, gender, email, and date of birth.

- If you are not staying in our establishment: name and first surname, gender, email, and date of birth.

If you use your Facebook profile for this, whether or not you are staying in our establishment, we will receive the data from your public Facebook profile consisting of your name, gender, username and user identifier (account number), age, language, country, email, profile photo, cover photo, and networks.

If you are under 16 years old, to register and use the Wi-Fi service, you must expressly guarantee that you have the authorization of a legal representative such as your parents. Otherwise, you will not be able to complete the registration.

The personal or non-personal information that may be contained in messages sent through the contact channels established in the service, such as your name, alias, or email.

In all the aforementioned cases, the data whose provision is mandatory to access the Services will be indicated.

2.3.- Information provided by third parties

Wi-Fi Service:

- The information provided by Facebook if you use your profile to complete the registration in the service.
- The information provided by network communication hardware providers.

3.- Rights and Purposes

The personal data you provide will be processed by the Data Controller for the following purposes:

- To process your guest check-in registration in the Autocheckin Service (the legal basis being the contractual relationship).
- To register and communicate your accommodation to the competent authorities (the legal basis being the legal obligation regarding registration books and entry records of the OM INT 1922/2003).
- To process your user registration in the Wi-Fi Service (the legal basis being the contractual relationship).
- To address your requests related to the Services (the legal basis being the contractual relationship).
- To manage the Services, control their quality, and ensure their security by preventing unauthorized access and facilitating the prevention, detection, and management of incidents and cyberattacks (the legal basis being the legitimate interest of the Data Controller).
- To process payments related to the Services (the legal basis being the contractual relationship).
- To send you electronic commercial communications related to products and services offered by the Data Controller, provided you have consented (the legal basis in this case being your consent).

You can exercise your rights of access, rectification, deletion, limitation of processing, opposition, and data portability at any time by written communication addressed to the postal address indicated in section 1.1. above.

If you have given consent for a specific purpose, you have the right to withdraw that consent at any time without affecting the legality of the processing based on the consent prior to its withdrawal.

Additionally, if you believe there is a problem with the way your data is being processed, you can address your complaints to the relevant supervisory authority, being competent in the case of the Data Controller, the Spanish Data Protection Agency (www.aepd.es).

4.- Use of Data

Once registered in the Wi-Fi Service, the Data Controller does not collect any data about the specifically visited content. In any case, basic connection and navigation information may be collected solely to subsequently facilitate the identification of a Wi-Fi Service user if necessary and under the request of state security forces and bodies, for example, to investigate the commission of a crime.

The Establishment may also use user information in the form of aggregated and anonymous data to show it to third parties. It may also share statistics and demographic information about users and their use of the Services with third parties. None of this will allow these third parties to personally identify you.

The Services feature TLS encryption, which allows the secure sending of your personal data through standard contact forms.

In this regard, your IP will be used to verify the origin of the message to offer appropriate recommendations (e.g., presenting the information in the correct language) and to detect possible irregularities (e.g., possible cyberattack attempts on the Services) as well as data related to your ISP.

5.- Data Storage

The following indicates how long the processed data will be retained:

- Autocheckin:
 - Disaggregated (anonymized) data will be retained without a deletion deadline.
 - The data of guests registered during the check-in or Autocheckin process will be retained for 3 years in accordance with the obligations of Ministerial Order 1922/2003 within the framework of the legal obligation of registration books and entry records.
 - The data of guests for sending electronic commercial communications will be retained until they revoke their consent or oppose their processing.

- Wi-Fi Service:
 - Disaggregated (anonymized) data will be retained without a deletion deadline.
 - The data of registered users will be retained for up to 5 years according to Article 1964 of the Civil Code (personal actions without a special term).
 - The data of guests for sending electronic commercial communications will be retained until they revoke their consent or oppose their processing.

6.- Data Shared with Third Parties

To provide the Services, the Data Controller may contract third parties who, acting as processors, help manage part of the Services and thus access data collected by the Data Controller.

They are required to comply with this privacy policy as applicable to them and the corresponding legal and contractual provisions.

Additionally, the Data Controller may share personal data with the competent authorities if necessary to satisfy any law, legal process, fraud prevention, our security, or legitimate interest, including the compliance with our terms and conditions.

In any case, we will only provide the strictly required information.

7.- Security Measures

The Data Controller adopts all necessary technical and organizational measures to protect the security and integrity of the collected personal and non-personal information. Both against unauthorized access and accidental alteration, loss, or destruction.

In any case, the Data Controller cannot guarantee the absolute security of the collected information, so you must collaborate and always use common sense about the shared information. For example, when sharing the reservation link with other members of the same.

In this case, the Data Controller establishes temporary limits on the link to ensure the security of the information, but in any case, user collaboration is necessary to achieve the highest level of security.

8.- Changes to the Privacy Policy

We may update this privacy policy in the future.

If the changes are relevant, we will inform you about them by sending a notice to the email address we may have or by placing a notice in a prominent place within the Services.

9.- Contact

If you have any questions about this Privacy Policy, please contact us at:

Email: ldiaz@teguiseplaya.com

Address: Avda. del Jablillo s/n.