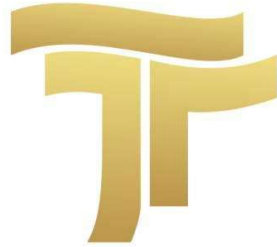


HOTEL



GRAND
TEGUISE
PLAYA

Sustainability Report
2023

The **GRAND TEGUISE PLAYA HOTEL**, at the initiative of its senior management, maintains the highest commitment to protect the Global environment. As evidenced by the permanent implementation of environmental seals such as **Biosphere Sustainable Lifestyle**, **Travelife Gold** or **ISO 14001:2015** and our adherence to the **Lanzarote Sustainable Accommodation Group (GAS)**, following the regulations and actions marked and audited by sustainability specialists:

Sustainability and Social Co-responsibility Policy:

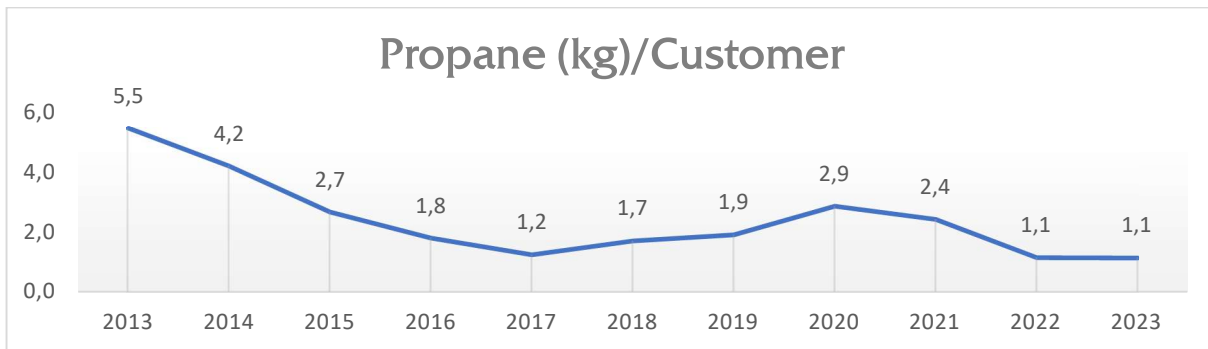
- We comply with international, national and regional legislation; as well as other requirements.
- We maintain an EMS, which guarantees continuous improvement and provides a framework for establishing and reviewing the planned environmental objectives and the established goals.
- We involve all our stakeholders (shareholders, customers, employees, suppliers, subcontractors, and the local community) by engaging them in order to gain their recognition and support.
- Risk management will be a common practice in the organization focused on the treatment of risks associated with any of the adverse (threats) or beneficial environmental impacts and with the significant environmental impacts (opportunities). Wherever it is aware of the existence of a risk not covered by legislation, it will establish its own environmental standards and practices to adequately protect public health and the environment.
- We efficiently manage water and energy by guaranteeing the sustainable use of resources, mitigation and adaptation to climate change and the protection of biodiversity and ecosystems.
- We minimize the generation of waste by recycling, reducing and reusing products, enabling specific areas for them, so that everyone can recycle the waste they generate, as well as clean points to efficiently manage hazardous and special waste with training for staff and authorized managers.
- We prevent pollution through the identification, characterization and minimization of the negative environmental impact derived from rendering of services taking into account the life cycle approach, trying as far as possible, not to produce polluting emissions, and in the if they are unavoidable, measuring them to reduce them as much as possible.
- We select suppliers according to their commitment to the environment, and the reduction of carbon emissions caused by the transport of goods.
- We value the environment in which our establishments are located, from native species of flora and fauna to their local community, actively collaborating in their conservation and economic growth.
- We train staff and encourage the development of good environmental practices in their daily work.
- We keep updated this policy for its continuous adaptation to the purpose of the organization, the nature, magnitude and environmental impacts of its activities products and services guaranteeing its dissemination to stakeholders through all channels (our website, given information)

ENVIRONMENTAL PERFORMANCE

The environmental performance of the GRAND HOTEL TEGUISE PLAYA has been quite significant since its creation, because the organization does not consume significant natural resources, and for the management of the waste that is generated during the activity, there are authorized managers for this purpose. effect by the Government of the Canary Islands, or, they are managed by the municipal service of the Teguisse City Council, where the activity is carried out. There is clear evidence of compliance in waste management and consumption of the organization.

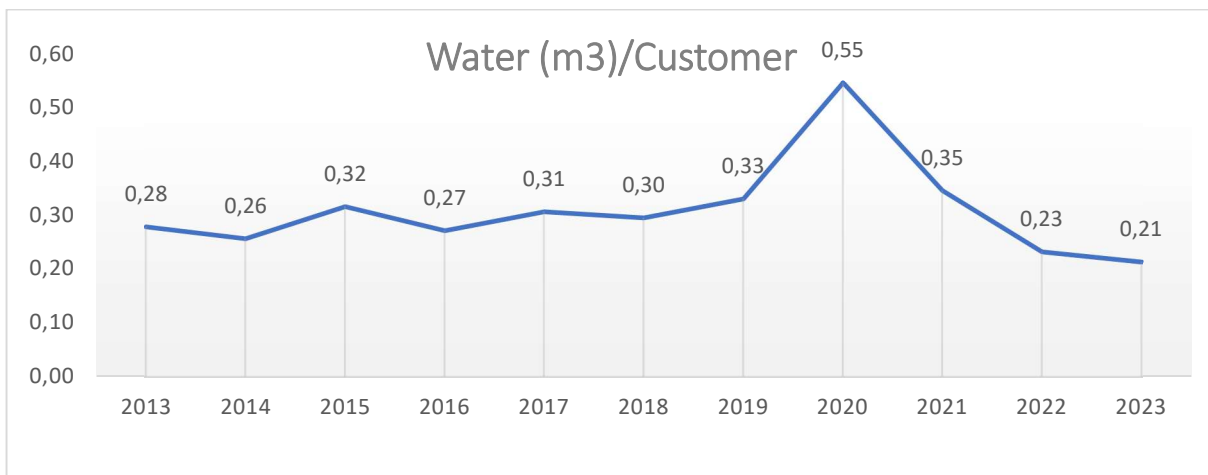
Gas:

With the number of stays increasing by 4.6% in 2023, it corresponds to a reduction in the LPG gas consumption ratio compared to 2022 per client of -0.9%, resulting from consumption control policies.



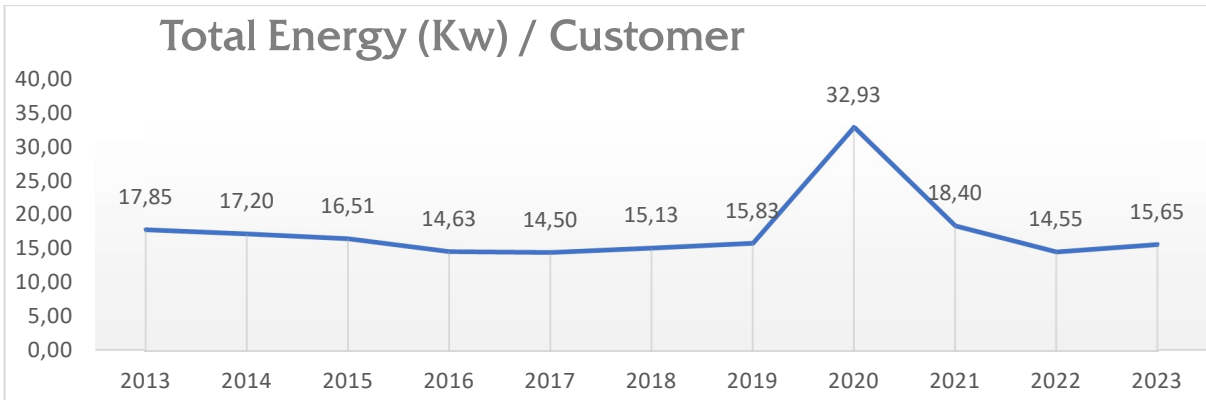
Water:

With the number of stays increasing by 4.6% in 2023, it corresponds to a reduction in the water consumption ratio per client of -8.1% resulting from implemented consumption control policies and monitoring of the system that was considered real. all the detection of a significant water leak in gardens that once resolved resulted in the achievement of the established environmental objective



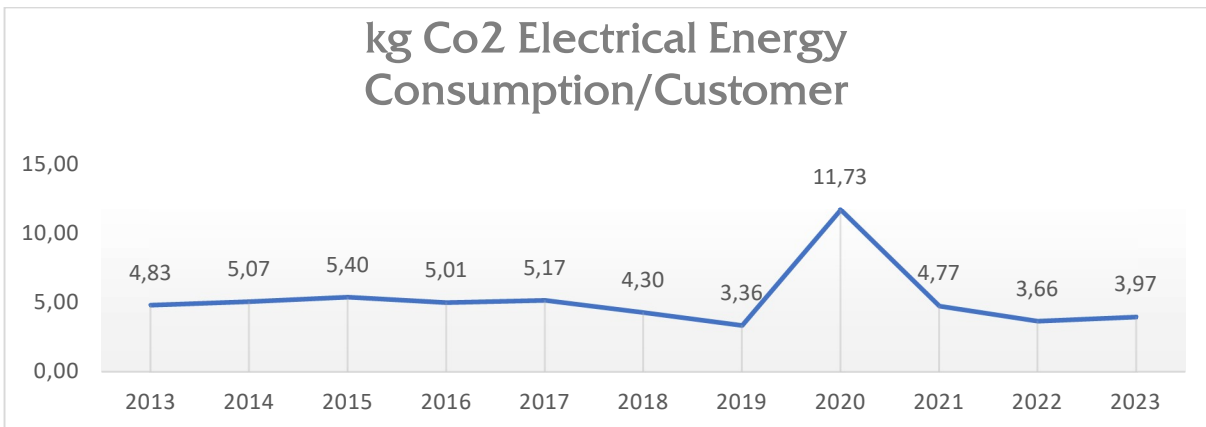
Electric power:

The challenges derived from climate change (use of air conditioning) together with the increase in clients and services have led to an increase in the energy consumption ratio per client of 7.6%, although this is lower than in 2019 and most of the historical series. Work is underway to search for clean and renewable energy sources to reduce the carbon footprint.



Carbon footprint:

We continue to work tirelessly to reduce and offset our carbon footprint, seeking compensation mechanisms and clean energy sources.



Interannual Rates:

Carbon	GLP	Energy	Water
2023 vs 2022	2023 vs 2022	2023 vs 2022	2023 vs 2022
8,3%	-0,9%	7,6%	-8,1%

Waste:

Non-hazardous waste: Giving continuity to the reduction of waste, single doses have been eliminated and techniques for using food and reducing quantities at the end of the service have been improved to reduce organic waste, in turn favoring the purchase by volume and in bulk reducing plastics. It is necessary to highlight that the waste is classified and delivered for selective processing to the managers authorized for this purpose by the Government of the Canary Islands, or else, it is managed by the ZONZAMAS ENVIRONMENTAL COMPLEX.

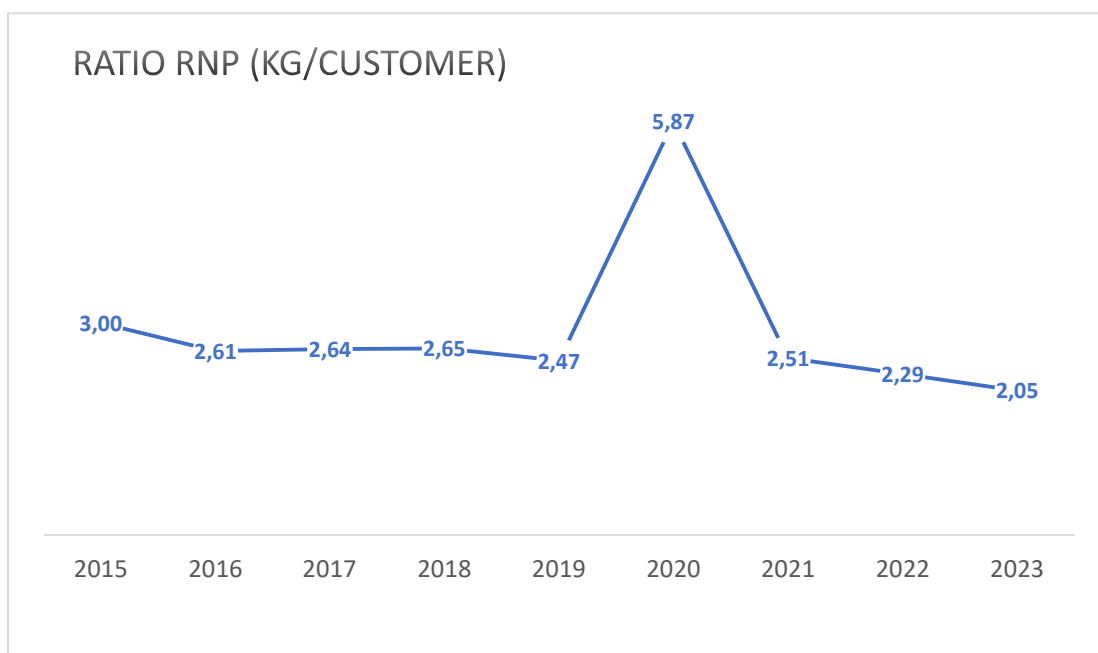
It is used at the ZONZAMAS ENVIRONMENTAL COMPLEX for the Biomethanization by bacterial fermentation producing biogas.

The containers from the yellow container are separated at the Sorting Plant at the Zonzamas Environmental Complex into 7 different materials (PET plastic, HDPE plastic, FILM plastic, MIX plastic, BRIK, ferrous cans and aluminum cans), recovering more than 90% of the packaging. All recovered and sorted materials are compacted and sent for recycling in ship containers outside Lanzarote.

Paper and cardboard is currently managed directly through the Martínez Cano plant in Arrecife. 100% of the paper and cardboard in the blue container is compacted and packaged and sent for recycling in ship containers outside Lanzarote.

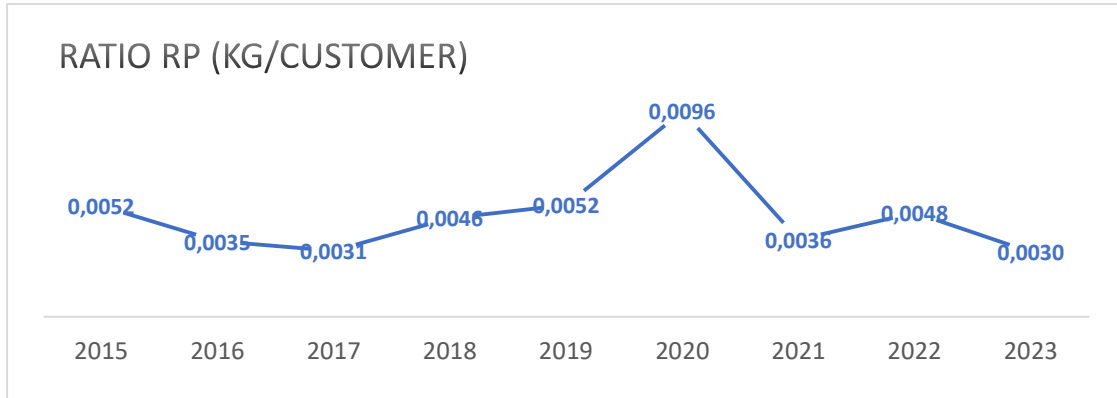
The glass is managed in the specific glass area of the Zonzamas Environmental Complex, from where it is loaded into ship containers and sent for recycling. 100% of the glass in the green igloo is sent to be recycled outside of Lanzarote.

50% recuperated at the Waste classification plant, whose mission is to recover, separate and classify waste from mixed garbage



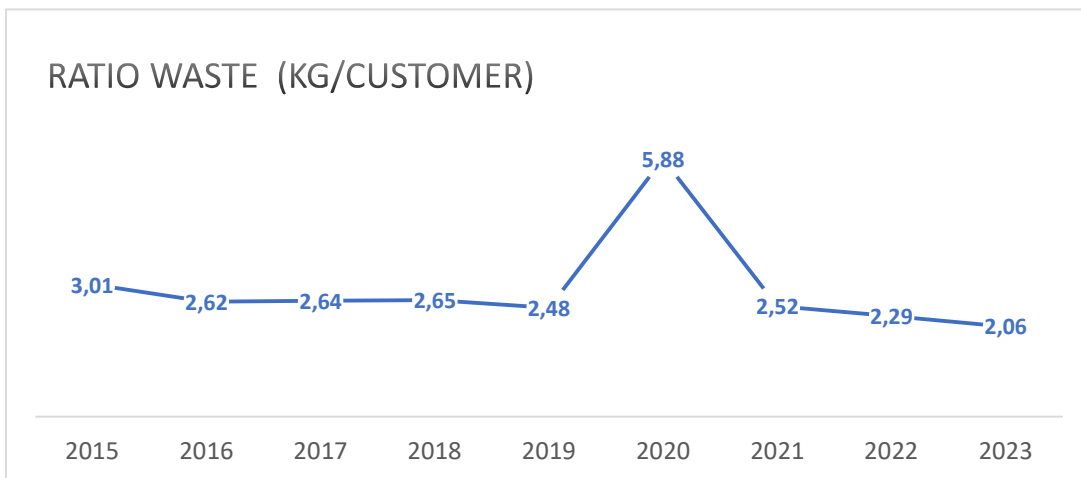
Hazardous waste:

We continue to collect hazardous waste according to regulations. The trend has been downward due to the comprehensive reform carried out that has reduced the obsolescence of equipment and maintenance work, which are the main emitters of this waste.



Total volume of waste:

The total volume of waste continues to decrease for reasons attributable to continuity in purchasing management, the application of environmental criteria to purchases, the awareness of all interest groups and the search for recycling and reuse solutions. of products.



As a result, we have achieved a reduction in the interannual rate this year compared to 2022.

VARIATION RATE	RNP	RP	Total
2023 vs 2022	-10%	-38%	-10%

Social Co-responsibility:

The management of the Hotel Grand Teguisse Playa has the objective of ensuring good relations between the establishment, the local community and its businesses, reducing the socioeconomic impacts and maximizing the well-being of the staff, as evidenced by our certifications of the Travelife Gold seal, ISO 14.001 and Biosphere, guarantees that we meet the sustainability criteria.

Promotion of Responsible Tourism in the area:

The Hotel Grand Teguisse Playa is committed to maintaining a close relationship with the local community, warning our clients about the importance of caring for and protecting the flora and fauna of the place, in addition to not participating in the sale of tickets to zoos or any other place in which the main attraction are the animals. Our hotel is committed to local commerce, and for this reason, local themed dinners are organized weekly in our Buffet to promote and publicize local food.

Purchasing policy:

The Grand Teguisse Playa hotel promotes the purchase of locally produced products, ensuring that they comply with preventive health and safety measures, as well as the quality demanded by our customers. This fact helps to reduce CO2 emissions resulting from the transport of products produced outside the hotel's territory.

Employment:

The establishment recognizes the importance of hiring local staff as a preference, to collaborate the local economy. The policy preserves the destination, which is the basis for future clients and for those who repeat destination.

Donations and social collaborations:

Our hotel donates objects such as furniture and bedding that cannot be used more in business to local organizations that will be able to take advantage of them (Caritas, schools, hospitals, other NGOs ...). The Hotel actively collaborates with foundations for the benefit of children with serious illnesses and other groups at risk of exclusion, with local festivals and sporting and cultural events in the town.

ACTIVITIES CARRIED OUT 2023

- Contribution of forgotten customers to the Caritas social project store.



- Collaboration with 32 t-shirts for horse riding from the Tinajo Chess Club, which promotes this sport among children from 5 to 10 years old from all the island C.I.P.



- Collaboration XII Toy Solidarity Campaign 'No child without a toy organized by Asolan in collaboration with Caritas Lanzarote.



- Collaboration with the World Environment Day Drawing Contest and visits to the Sustainable companies of Asolan / COURSE 2023-2024.



- XI Grand Teguisse Playa Golf Tournament 2023 to benefit the Association for Social Inclusion: Flora Acoge, a leading social event on the island in the exercise of social co-responsibility. The contributions made exceeded 15,000 euros.



FUNDACIÓN
CANARIA
**Flora
Acoge**



grandteguisseplaya
Costa Teguisse Golf

XI Torneo de Golf Benéfico Grand Teguisse Playa



16 de Diciembre de 2023 - Costa Teguisse Golf
Ven a disfrutar de la Fiesta del Golf en beneficio
de la asociación Flora Acoge



Nuestra mayor felicitación a nuestros colaboradores y
patrocinadores.







- Publication as a success story on a specific website for the dissemination of the SDGs in the Canary Islands (<https://www.youtube.com/watch?v=Z6k6j73MmSM>)
- In the Biosphere Sustainable Lifestyle 2023 certification process, the achievement of actions and objectives in the following SDGs was advanced:
 - o SDG 1 End Poverty,
 - o SDG 3- Health and Wellbeing,
 - o SDG 4- Quality Education,
 - o SDG 5- Gender Equality,
 - o SDG 6- Clean water and sanitation,
 - o SDG 7- Affordable and non-polluting energy,
 - o SDG 8- Decent work and economic growth,
 - o SDG 9- Industrial, innovation and infrastructure,
 - o SDG 11- Sustainable cities and communities,
 - o SDG 16- Peace, Justice and Solid institutions.
- Weekly contribution of prepared food for the Lunch service offered by the “Flora Acoge” association from the Social Inclusion Program, Homeless People.
- Contribution of a special Christmas Campaign Dinner to the “Flora Acoge” association
- The Hotel Teguisse Playa and Rotary donate a hundred mattresses to Flora Acoge, Asociación Marararía, Cruz Roja Lanzarote, Tinajo Minors Center and to the Reception Device for Migrant Minors in La Santa.

GENTE

El Hotel Teguisse Playa y Rotary donan un centenar de colchones a varias organizaciones de Lanzarote

La donación fue para Flora Acoge, Asociación Marararía, Cruz Roja Lanzarote, Centro de Menores de Tinajo y para el Dispositivo de Acogida de Menores Migrantes en La Santa

LAVOZDELANZAROTE

29 DE AGOSTO DE 2023 (11:48 CET)



GRAND TEGUISE PLAYA AWARDS 2023

- Distinguished of Tourism 2023 by the Lanzarote council.



- Jet 2 Quality Award 2022



- Travellers Choice de Trip Advisor 2023
- Booking Traveller Review Award 2023
- Holiday Check Recommended 2023

CERTIFICATIONS



- Sicted (*Quality at Destination*)
- Biosphere Sustainable Lifestyle
- ISO – 14001: 2015 (*Environmental Regulations*)
- Biosphere Responsible Tourism, Travelife Gold. *sustainability for tourism*
- Safe Establishment Program 2022 Safe

Associations:

- Lanzarote Sustainable Accommodation Group (GAS),
- ASOLAN